

To set your password and log into Hero for the first time:

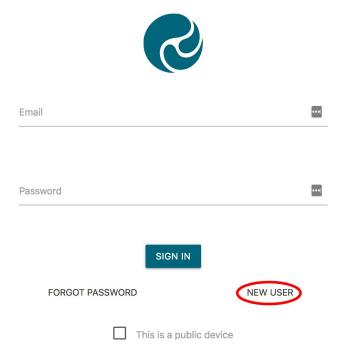
1. Download the Hero by LINC-ED app from the app store Note: use the keywords Hero LINC-ED when searching for the app



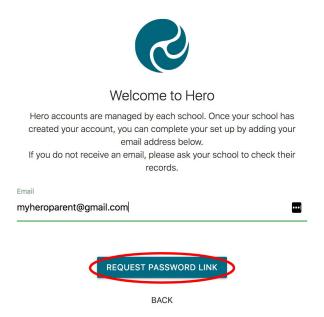




Alternatively, open your browser and enter go.linc-ed.com 2. Click NEW USER



3. Enter the email address you have provided the school and click REQUEST PASSWORD LINK



If your email address is not accepted, please contact your school.

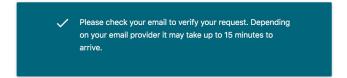
4. You will receive a message confirming a password email has been sent



Welcome to Hero

Hero accounts are managed by each school. Once your school has created your account, you can complete your set up by adding your email address below.

If you do not receive an email, please ask your school to check their records.



BACK

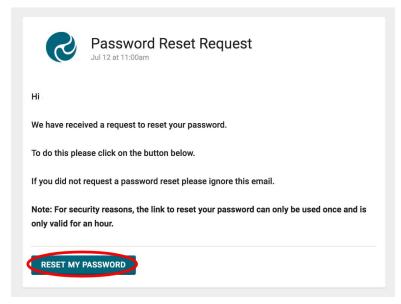
5. Open your email inbox and click on the Hero Password Reset email

☐ ☆ LINC-ED

Hero Password Reset Request - Password Reset Request.

If you do not receive a Hero Password Reset email, check your spam folder.

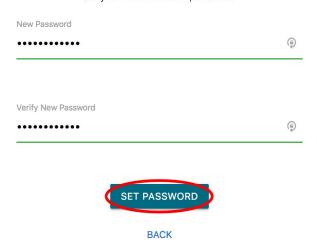
6. Open the email and click RESET MY PASSWORD



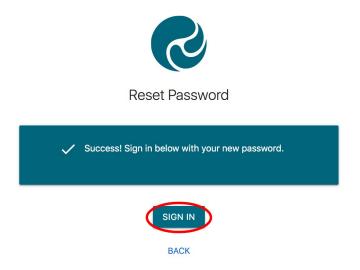
7. Enter a secure password (8 or more characters), verify this password then click SET PASSWORD



Set your Hero Account password.



8. You will receive a confirmation message. Click SIGN IN



9. Enter your email address and your newly set password. If you are using a public device or do not want your password auto-saved, tick This is a public device



Password

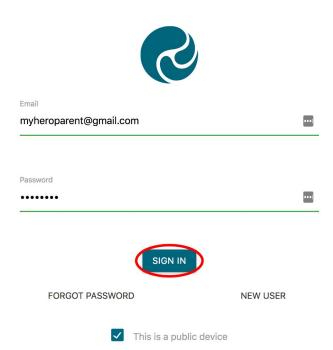
SIGN IN

FORGOT PASSWORD

NEW USER

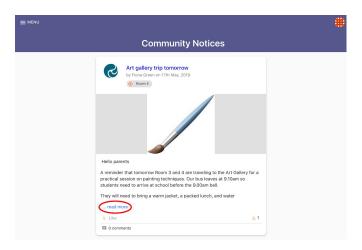
✓ This is a public device

10. Click SIGN IN

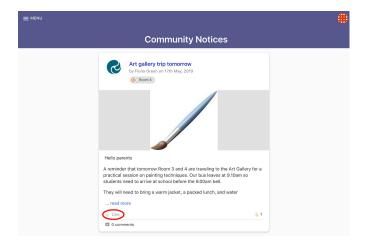


ONCE YOU HAVE SIGNED IN:

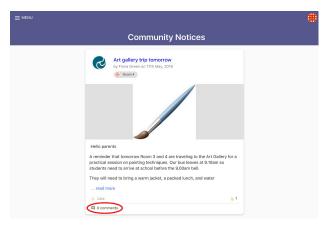
1. You will see Community notices sent by your child's school. If the text is long, you may need to click read more to view the whole message



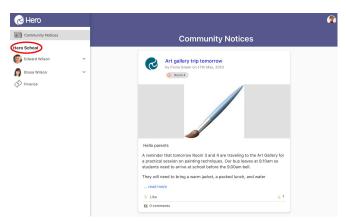
2. From here you can Like a post



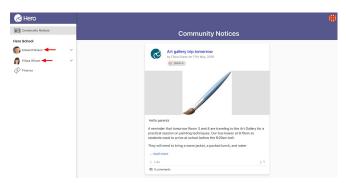
3. If your school has enabled the function, you can post a Comment back to the post author



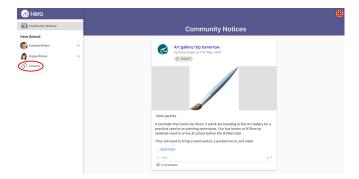
4. To view additional information, click Menu. Here you will see the Hero School or Schools your child/ren attend.



5. Below the name of the school, you can select the learning profile for each of your children

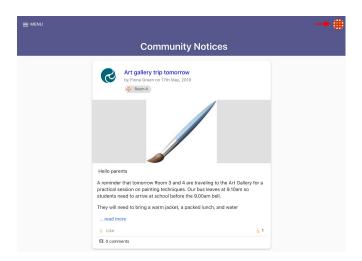


6. If your child's school has enabled the feature, you can view financial contributions requested by the school and pay these online if you choose



To edit your user profile:

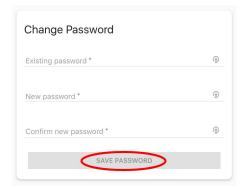
1. Click on the kaleidoscope image at the top right-hand side of your screen



2. Select EDIT PROFILE



3. Here you can change your password

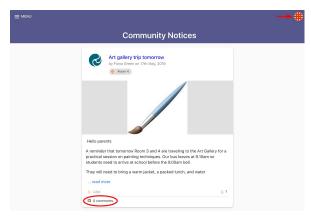


4. You can also add or change a profile image



To log out:

1. Click on the kaleidoscope or profile image at the top right-hand side of your screen



2. Click LOG OUT

